

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	OCT 2015	2015 TOTAL
JIFs RECEIVED	62	71	90	91	87	83	60	102	76	76			798	63	780
JIFs RESPONDED TO	52	63	66	91	84	89	71	92	71	87			766	75	799
Non-Jurisdictional	33	40	43	64	68	64	60	69	52	65			558	55	557
Jurisdictional	13	14	21	19	13	19	9	16	11	15			150	12	149
Variance	4	4	2	4	0	2	1	5	2	5			29	4	32
General Information	2	5	0	4	2	1	1	1	3	0			19	2	31
Potential Violation	0	0	0	0	1	3	0	1	3	2			10	2	30
AVERAGE RESPONSE TIME (in days)	13	14	13	18	18	20	20	18	19	17			17	16	17

TELEPHONE CALLS	243	253	354	367	401	457	406	468	433	307			3689	361	3814
WALK-INS	9	18	10	12	17	17	18	17	24	14			156	11	136
WRITE INS/SITE VISITS	1	2	3	1	3	10	0	0	2	5			27	2	21
OTHER AGENCIES	22	26	31	40	55	50	56	62	36	48			426	29	290
FOIL REQUESTS RECEIVED	20	21	16	11	27	16	10	17	20	9			167	21	207